

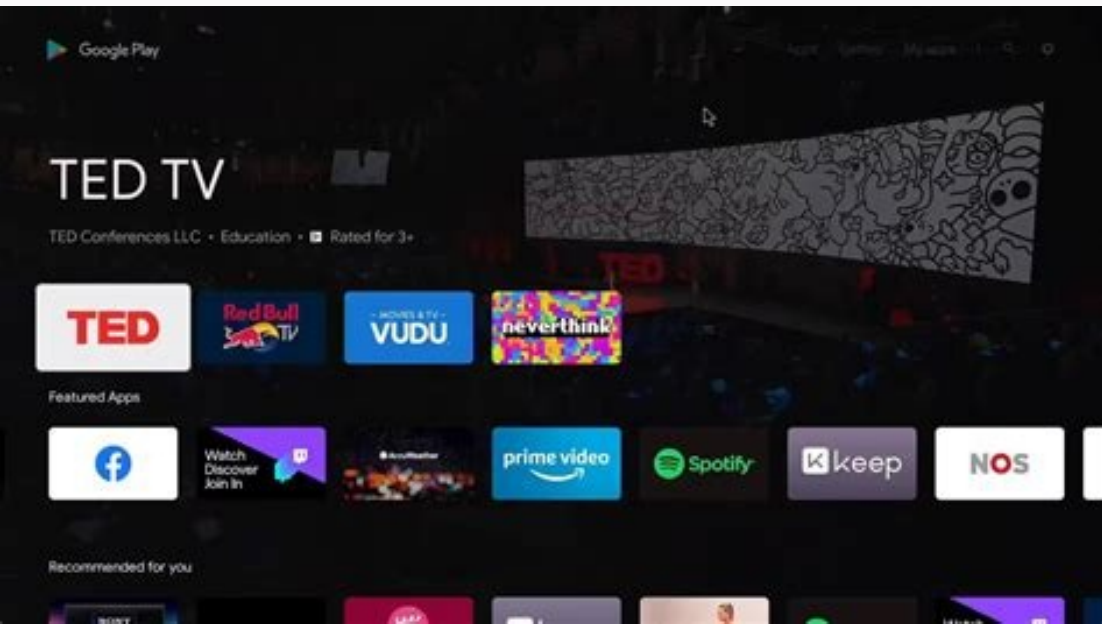
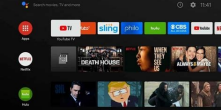
Android tv 10 update

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Android TV now comes with built-in Google Assistant. Press the microphone button on the remote to quickly find the latest blockbuster, check the score of a big game, or dim the lights—all without leaving what you're watching. Article ID: 00119547 / Last update: 06/01/2022 It is important to regularly update your Android TV™ or Google TV™ with the latest firmware and software updates. These updates include core features, apps, bug fixes, and feature improvements. Learn more about the benefits of software updates. Before you begin To receive and install software updates directly on your TV, your TV must be connected to the Internet. If your TV cannot access the Internet, you can download the update file to your computer and extract the update file to a USB flash drive, and use the flash drive to install the update on the TV. Downloads are posted to your model's support page. If the update name is not listed as Mac or Windows specific, it is intended for both Mac and Windows computers. Make sure the USB flash drive has enough space to save the update file. Use a USB flash drive formatted as FAT16, FAT32, exFAT, or NTFS. Depending on the file system, the TV can only recognize a USB stick with a certain storage capacity. Copy only the files specified in the update instructions to the root of the USB drive. The TV may not update if there are multiple update files on the flash drive or if the files are not in the root of the drive. Check for updates Note. For KD-W830K, KD-X75K, W8, X7 and X75H series models, see below to download and install updates. These models always receive software updates automatically and this option cannot be changed. If the TV receives an update, a message will appear on the screen informing you of the new software. Select a model type to follow the steps to check for and receive software updates on your TV. Google TV models Press on the included remote control Settings button Select the Settings icon Select System – About – System Software Update. Note: If your remote has a HELP button, you can also display the system software update screen by pressing the HELP button and selecting Support Best Practices. Make sure the Automatically check for updates setting is enabled. Note: If Check for updates automatically is disabled, check for updates manually. To manually check, select System Software Update as described above, then select Software Update. Android TV models Press the Help button (if available) on the supplied remote, otherwise press the Home button and select Help. If your TV is running Android™ 9 or Android 8.0, select the Apps icon and then Help. Select Status and Diagnostics, then select System Software Update. Make sure the Check for updates automatically or Download software automatically check box is checked. If this option is disabled, select Check for system software updates or Software updates to manually check for updates. If the Automatically check for updates setting is activated for the following TV series, the TV will check for updates. New software to download when the TV is on or connected to the Internet: 2022 models: A80K, A90K, A95K, X80K (43,50,55,65,75), X85K, X90K (55,65,75, 85), X95K , Z9K 2021 Models: X79J/X80J/X85J, X90J/X92J (50-75, 100), X95J, Z9J, A80J/A90J 2020 Series Models: X800H/X850H/X900H/Z8H Series AG8H/X900H/Z8H AG Series / Z9G/X950G/X850G 2018 models: A9F/Z9F series For other Android TV models, if the Automatic software download setting is enabled, the TV will automatically start downloading updates in standby mode. IMPORTANT: To receive software updates, you must agree to Sony's privacy policy. Even if this setting is enabled, the TV will not receive software updates until you accept Sony's privacy policy. Access privacy settings: Press the help button (available), otherwise press the Home button and select Help. Choose a privacy option. Read the "Privacy Policy" and then select "Accept". Attention. You don't need to update your TV if you see Software is up to date when checking for updates. Downloading and installing updates The software update process is different. Follow the appropriate instructions. Some Google TV and Android TV model series: 2022 models: A80K, A90K, A95K, X80K (43,50,55,65,75), X85K, X90K (55,65,75,85), X95K, Z9K2021: X79J/X80J/X85J, X90J/X92J (50-75, 100), X95J, Z9J, A80J/A90J 2020 models: X800H/X850H/X900H/X950H/Z8H/A8H 2019 models: Models A9G/Z9G / X950G/ X850G 2018 Series: A9F/Z9F Series When a firmware update is available, a notification will be displayed. Select UPDATE to start the download and installation. The software update takes about 15 minutes. You can use your TV as normal during the update. Even if you turn off the TV, the update will continue. IMPORTANT: Do not disconnect the power cord or the software update will stop. When you turn on the TV after the update is complete, the TV starts with the new software. If you turn off the TV after the update, the remote control may not work for about two to three minutes. Model series W830K, X75K, W8, X7 and X75H: IMPORTANT! You must agree to Sony's privacy policy to download the software. Attention. The installation process takes up to 15 minutes during which the TV cannot be used, but the update icon screen appears. When a software update is available, you'll see a notification in the upper right corner of the home screen and a banner at the top of the menu. (The notification disappears automatically.) Attention. A notification is also displayed on a different input mask when an update is available. The next steps depend on your TV menu options: Press and hold the HOME button. Then follow the on-screen instructions to select the system software update banner. NextFirmware update, select Details and follow the on-screen instructions. Select Download to start the installation. Note: You can also update the software by pressing the HOME button on the remote control and then selecting Settings – System or device settings – About – System update. WARNING! There is a risk of damage to the device. Do not press any buttons, turn off the TV or unplug the TV during the update installation. A power outage while installing a firmware update may cause the TV to become unresponsive or require repair. A notification will appear asking if you want to proceed with the update. Select UPDATE NOW to continue. To download drivers, firmware updates, BIOS and software, select your model from the list below or enter your model name in the search box. Item ID: 00114788 / Last Modified: 27/05/2022 To get the most out of your Android TV or Google TV, it's important to keep it up-to-date with the latest firmware and software updates from Sony and Google. TV updates include important features and apps, as well as bug fixes and feature enhancements. Learn more about the benefits of a software update IMPORTANT: To perform a system update, the TV must be connected to the Internet via a wired or wireless network. Alternatively, you can download the updates to a USB flash drive and install the update to your TV via USB (see Part 3 of this article). 1. Check if there are any updates available for your TV. To receive software updates, make sure the TV is set to "Check for updates automatically" or "Download software automatically". For W8K, X74K, X75K, W8, X7, X74H and X75H series: Go to part 2. Download and install updates directly from the Internet. These models always receive software updates automatically and do not have a setting to change this option. When the TV receives an update, you will be notified of the new software on screen without setting -85), X90K, X90S (50), X95K, Z9K, KM-X80K, KM-X85K, XRM-A80K, XRM-A90K, XRM-A95K, XRM-X90K, XRM-X95K, XRM- models Z9K2021 Series: X80J, X81J, X85J, X86J, X90J (50-75, 100), X95J, KM-X80J, KM-X85J, Z9J, A80J, A90J, XRM-Z9J, XRM-X90J, XRM-X95J, XRM-A80J, XRM-A90J 2020 Models: Xries X8180H , X95H (49, 85), X95H (55, 65, 75), Z8H, A8H 2019 Series Models: X80H, X85H, X90H, X91H, X95H (49, 85), X95H (55, 65, 75), Z8H, A8H 2019 Series Models: A5G, X5, Z9, X 65 , 75 , 85) 2018 series models: A9F, Z9F series If the Automatically check for updates setting is activated, the TV will check whether new software needs to be downloaded after switching on or connecting to the Internet. For other Android TV models: If the Automatic software download setting is enabled, the TV will automatically start downloading updates when it is in standby mode. To check whether the Automatically check for updates or Automatically download software settings are on or off, follow these steps: For Google TV models: Press the (Quick Settings) button on the remote control to turn on the automatic System Software Update software check for updates once by pressing the HELP button on the remote control. Select About. Choose from System Software Update. NOTE. If your remote control has a HELP button, you can also display the system software update screen by pressing the HELP button and selecting Top Support Solutions. Make sure the Automatically check for updates setting is set to ON. NOTE. If the Automatically check for updates setting is disabled, check for updates manually. To check this manually, select System Software Update as above and then select Software Update. For Android TV models: Press the HOME button on the remote control. Select Help. NOTES. On Android 9 or Android 8.0, select Apps, then select Help. If the remote control has a HELP button, the help screen can also be displayed by pressing the HELP button. That the actions depend on the TV menu options: Select Status and diagnostics System software update Select System software update. NOTE. The image below shows an example of a TV running Android 6.0 or later. Make sure that Automatically check for updates or Automatically download software is turned on. NOTE. If the Automatically check for updates or Automatically download software settings are OFF, check for updates manually. To check for updates manually, select System software update as above, and then select Check for system software update or Software update. IMPORTANT For non-Google TV models and some Android TVs: 2022 list of excluded models: A80K, A90K, A95K, X80K, X81K (43-75), X85K, X90K (55-85), X90K, X90S (50). 50-75, 100), X95J, KM-X80J, KM-X85J, Z9J, A80J, A90J, XRM-Z9J, XRM-X90J, XRM-X95J, XRM-A80J, XRM-A90J 2020 Models: Xries X8180H , X95H (49, 85), X95H (55, 65, 75), Z8H, A8H 2019 models: A9G, Z9G, X95G, X85G (55, 65, 75, 85) 2018 models: A9F, Z9F series after receiving the software download, you must agree to Sony's privacy policy. Even if automatic software download is enabled, the TV will not receive software updates over the Internet unless you agree to Sony's privacy policy. You can read and accept Sony's Privacy Policy at any time by pressing the HELP - Privacy Settings button on your remote control. If you do not agree to Sony's privacy policy when you initially set up your TV, please follow these steps to ensure you receive firmware updates: Accept Sony's privacy policy by pressing the HELP button on the remote control Privacy settings. Press the HELP button on the remote control to turn on the automatic System Software Update software check for updates once by pressing the HELP button on the remote control. Select About. Choose from System Software Update. NOTE. If an update is available for download, the download process will be as follows: For Google TV models and some Android TV models released between 2018 and 2020, listed below: Target model list 2022 models: A80K, A90K, A95K, X80K, X81K (43-75), X85K, X90K (55-85), X90K, X90S (50), X95K, Z9K, KM-X80K, KM-X85K, XRM-A80K, XRM-A90K, XRM-A95K, XRM-X90K, XRM - X95K, XRM-Z9K2021 series models: X80J, X81J, X85J, X86J, X90J (50-75, 100), X95J, KM-X80J, KM-X85J, Z9J, A80J, A90J, XRM-Z9J XRM-Z9J series, XRM-X95J, XRM-A80J, XRM-A90J 2020 Models: X80H, X85H, X90H, X91H, X95H (49, 85), X95H (55, 65, 75), Z8H, A8H Series 2019 Models: A9G, Z9G X95G, Models X85G (55, 65, 75, 85) 2018: A9F, Z9F series A software update is available when a new software notification is displayed when the TV is turned on (the message disappears automatically). After selecting UPDATE, the download and installation will begin. NOTES. The software update will take about 15 minutes. You can use your TV as normal during the update. Even if the TV is turned off, the update continues. IMPORTANT: Do not unplug the power cord, otherwise the software update will stop. When you turn on the TV after the update is completed, the TV will start up with the new software. If you turn off the TV after the update, the remote control may not work for about 2-3 minutes. The message will only appear if Check for updates automatically is enabled. The message will appear for approximately 15 seconds, and if the message disappears once, it will not reappear until 12 hours have passed since the previous message. If the message disappears and you want to update the software immediately, you need to update the software manually using the Software Update option in the System Software Update menu. For W8K, X74K, X75K, W8, X7, X74H and X75H series: IMPORTANT: Sony consentSoftware download policy. The update may take up to 15 minutes to install. During this time, the TV cannot be used and the refresh icon will appear on the screen. When a software update is available, a notification will appear in the upper right corner of the home screen and a banner will appear at the top of the menu. (Notice disappears automatically). NOTE. If an update is available, a notification will also appear on the second screen. The next steps depend on the TV menu options: Press and hold the HOME button. Then follow the on-screen instructions to select the system software update banner. Select the details on the banner and follow the instructions on the screen. Select "Restart now" or "Download" to start the installation. NOTE. You can also update the software as follows: Press (Quick settings) - Settings - System or device settings - About - System update on the remote control. WARNING: There is a risk of equipment damage. Do not press any buttons, turn off the TV or unplug it from the power outlet while the update is being installed. A power failure during the installation of a firmware update may cause the TV to stop responding or require repair. For other Android TV models: The TV will ask if you want to continue downloading. Select UPDATE NOW to continue. NOTE. The following image shows an example display screen. NOTES. While the update is downloading, you can use your TV normally. If you select UPDATE LATER after turning off the TV, a screen will appear asking if you want to start updating the software. If you select No on this screen, the message will appear again the next time you turn on the TV. If you select Yes, the update will start. When the TV downloads the update, you will be asked if you want to install it. Select OK to accept and start the installation. Alternatively, you canCancel the update installation and continue later. IMPORTANT: Please note that the installation of the update can take up to 30 minutes. During this time, you cannot use the TV and the update icon screen will appear. WARNING. There is a risk of damage to the device. During the update installation, do not press any keys, switch off the TV and do not disconnect it from the mains. A power failure during the firmware update installation may cause the TV to become unresponsive or require repair. After the update installation is complete, you can use the TV normally again. 3. Download and install updates using a USB flash drive. If your TV does not have internet access and/or you want to update manually, you can do it via a USB flash drive by downloading the update from the Sony support site. . COMMENT. The USB flash drive must meet the following conditions: The drive must be formatted with the FAT16, FAT32, exFAT, or NTFS file system. There must be enough free space on the hard disk for the update file. The update file must be stored in the root directory of the hard drive. Even when using a USB flash drive that meets the above conditions, the update may fail depending on the size and directory structure of other files on the hard drive. If the update fails, delete the other files and try again with only the update file saved on the USB flash drive. If the update still fails, please format the USB flash drive to FAT32 and try again. Follow the steps below to update using a USB flash drive: Access the Sony support website. Enter your TV model name in the search box. If you don't know your model number, check the label on the bottom left of the back of the TV. Go to the "Downloads" section and go to the update page. Follow the instructions on the website to download the update onto a USB flash drive and update it on your TV. A NOTICE. The screenshots shown here are for reference only. real screenshots slightly by country, model or firmware version. Execution.

